



user guide

For players, groups and clubs. Free for players, always. Download: aunweplay.com/download (App Store and Google Play, search “aun we play”).

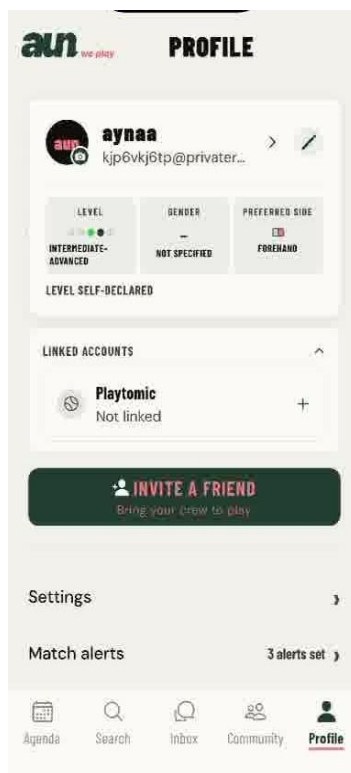
Guide verified against the app as of August 5, 2026 (real captures). Exact labels may evolve with each version.

1 • Players

Getting started: your profile in two minutes

- Create your account and choose YOUR level: in aun the level is self-declared, with five steps (Basic, Beginner, Intermediate, Advanced, Pro), and you can set a range, for example Intermediate-Advanced. No tests, no algorithms.
- Complete what you like: preferred side (forehand or backhand), gender, and whether you play in a wheelchair. All optional, all improves your search results.
- If you want, link your Playtomic profile: it shows next to your level as a reference.
- Your phone number is never shown. All coordination happens inside the app.
- The app comes in 15 languages (settings > language) and can sync your matches to your calendar (a dedicated “AUN Matches” calendar).

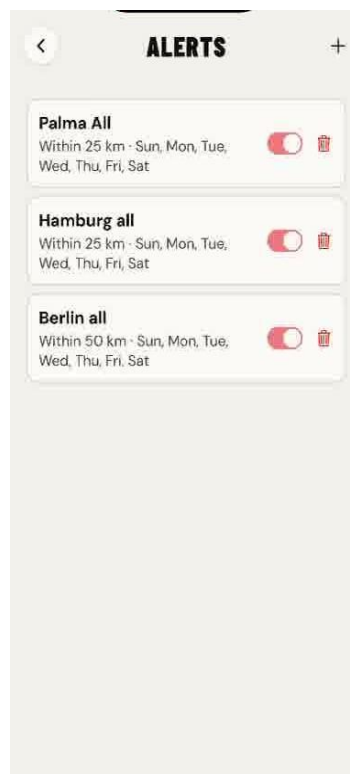
TIP • The bottom menu has 5 tabs: Agenda (your matches), Search (find matches and clubs), Inbox (alerts and news), Community (players, groups, clubs) and Profile.



Your profile: self-declared level range, preferred side and optional Playtomic link

Alerts: let the app work for you

- Alerts are saved searches that notify you on their own. Create one in Inbox or in Profile > Match alerts.
- Each alert can watch an area (a city or your location, with a km radius), a specific club or a group.
- Fine-tune it with your level, your days, your time window and the court type (indoor/outdoor). Whatever you leave empty counts as “any”.
- You can keep several at once (“Berlin all”, “Palma weekend”...) and pause them with one tap without deleting.
- The result: only what fits you makes a sound. The anti-spam is the product.



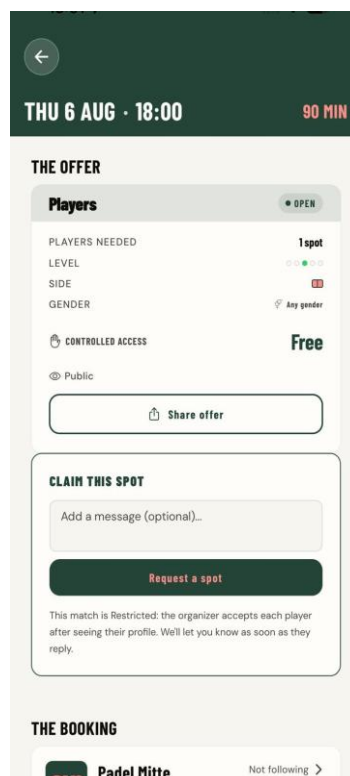
Your saved alerts: by city, club or group, with level, days and time window

Finding a match

- In Search > Matches you see the open matches: change the city or use your location, and filter by all, my groups or my clubs.
- Every card tells you everything at a glance: time, club (with ✓ if the court is booked), distance, price, spots, level range, gender, side, and the access mode: DIRECT ACCESS (join instantly) or CONTROLLED ACCESS (you request and the organiser approves).
- The match detail shows it all: the offer, the booking status (“Booking confirmed”) and the club. Request a spot with an optional message; if it’s controlled, it stays “pending” until you’re accepted (we notify you instantly) and you can withdraw anytime. “My requests” tracks them all.



Search: matches near you, with status, level, spots and price on the card



The match detail: the offer, requesting a spot with a message, and the confirmed booking

Posting your match

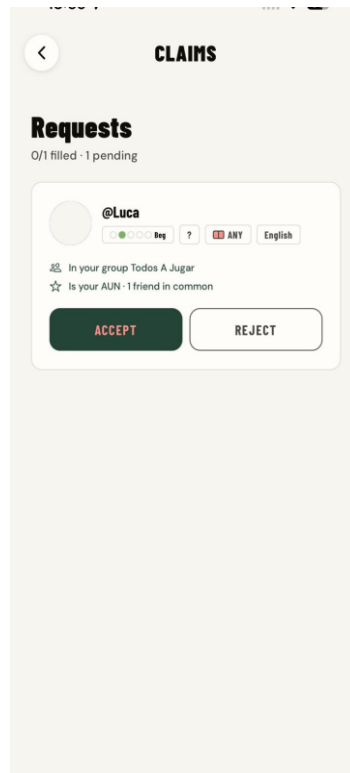
The screenshot shows the 'CREATE MATCH' interface. At the top, there's a back arrow and the title 'CREATE MATCH'. Below this, the 'TYPE' section has two buttons: 'PLAYERS' (selected) and 'FULL COURT'. The 'LEVEL' section has five buttons: 'Bas', 'Reg', 'Int' (selected), 'Adv', and 'Pro'. The 'GENDER' section has a dropdown menu set to 'Any'. The 'Side' section has a dropdown menu set to 'Any side'. The 'Accessibility' section has a toggle switch for 'Open to wheelchair players' which is turned on. The 'PLAYERS NEEDED' section has a numeric input field set to '1'. The 'PRICE / PERSON' section has a text input field set to '€ 0'. At the bottom, there's a section titled 'AUN PROTECTED' with a 'COMING SOON' label and a description: 'Get paid for your court, safely: whoever asks for a spot authorizes the payment on joining, and it's only charged at check-in on court — and if they no-show, too.'

Creating a match: the offer with level, gender, side, accessibility, spots and price

- Tap the + in your Agenda. First the when: day, time and duration (60, 90 or 120 min).
- The booking: aun doesn't book the court ("you book it at your club, and here you find the players"). Mark whether it's already booked or not yet, pick a club or city, indoor/outdoor and single/double, and paste the reservation link if you like.
- The offer: looking for players, or giving up the full court? Set the level range (Basic to Pro), and fine-tune gender, side, and whether the match is open to wheelchair players. Choose how many players you need and the price per person.
- Visibility, your superpower: public (shows in the area's Search) or shared only with your groups. And with "Restrict access" on, everyone requests a spot and you approve: nobody gets in without your OK.
- Hit "Create and publish": visible instantly with its live status. Once full, it stops ringing for everyone else.

TIP • A player drops out with the court paid? Post the free spot: exactly the right people see it by level, area and time thanks to their alerts, also outside your group. On WhatsApp your SOS dies among 200 messages; here it rings in the right pocket.

When you organise: requests, invites and chat

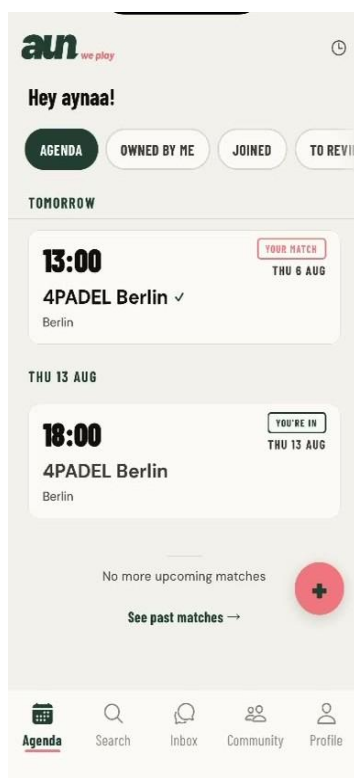


The requests you receive: level, language, shared groups and friends of whoever asks

- When someone requests a spot you're notified instantly ("X wants to join your match"). The requests screen shows how many spots are filled and who's asking, with real context: their level, side, language, the groups you share and friends in common. No more deciding blind about an unknown number.
- Accept or reject with one tap. And if you'd rather invite: "Invite people" sends the invitation through the chat (never as a link); if they accept, they're in directly even if the match is restricted.
- Every match has its chat, with reactions: the day's logistics live with the match, not in yet another group.
- And if something goes wrong, you're in charge: edit or delete the match, and per player you can view profile, report, block or kick.

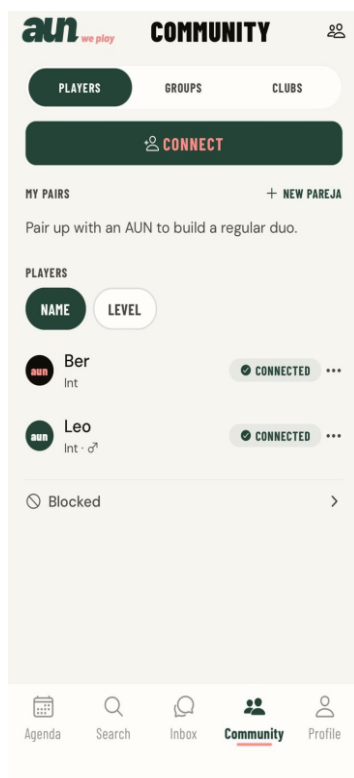
Your Agenda

- Agenda is where your matches live: the upcoming ones with their status, the ones you organise (Owned by me), the ones you joined (Joined) and the ones pending review (To review), plus your history under "past matches".



Agenda: your upcoming matches, booked courts marked with ✓

Connecting with players



Community: your connections, your pairs and the Connect button with your QR

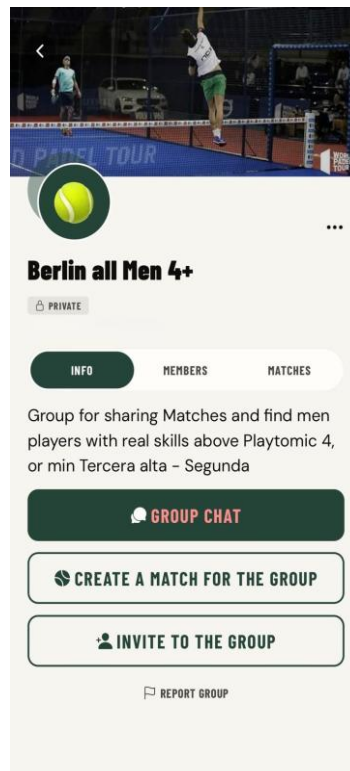
- Community > Players is your network: connect with the people you play with. On court, the fastest way is your personal QR (Connect): they scan it and done.
- With "Pairs" you can set your regular duo, and every profile shows matches and groups in common, plus a message button.

- Your privacy rules: you can hide your matches from someone (“Hide my matches”), remove connections or block.

2 • Groups

Creating your group

- All groups in aun are private: people get in only through your invite link. You decide who's in.
- Create it in a minute: name, group colour, cover and description.
- Share the link wherever you want (yes, also on WhatsApp: that's how a community moves).
- Admins are visible in the member list; you can edit the group or regenerate the link anytime.



Inside a group: cover, info, members and its matches

Group life

- Every group has its chat, its member list and its matches tab: matches created for the group or shared into its chat show up there.
- “Create a match for the group” posts a match your members see; if players are missing, open it up too: the group first, the world after.
- Members get alerts for what fits them: no more muting the group and missing the good matches.

Moving your community over from WhatsApp (no drama)

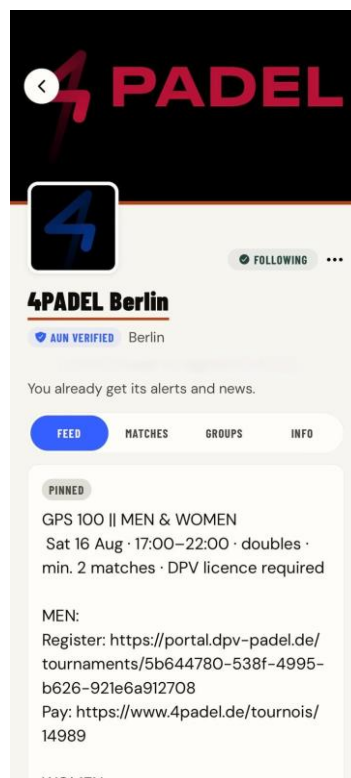
- Nobody has to leave WhatsApp. The sequence that works: (1) create the group in aun and share the invite link in the WhatsApp group with a personal message explaining why; (2) pin that message; (3) post the first 2-3 matches yourself; (4) for two weeks, every new match gets posted in aun and mentioned in WhatsApp with its link.

TIP • The WhatsApp group doesn't get closed: it simply runs out of jobs. The day the third match fills in aun before anyone pastes it into WhatsApp, it's done.

3 • Clubs

Your page on aun

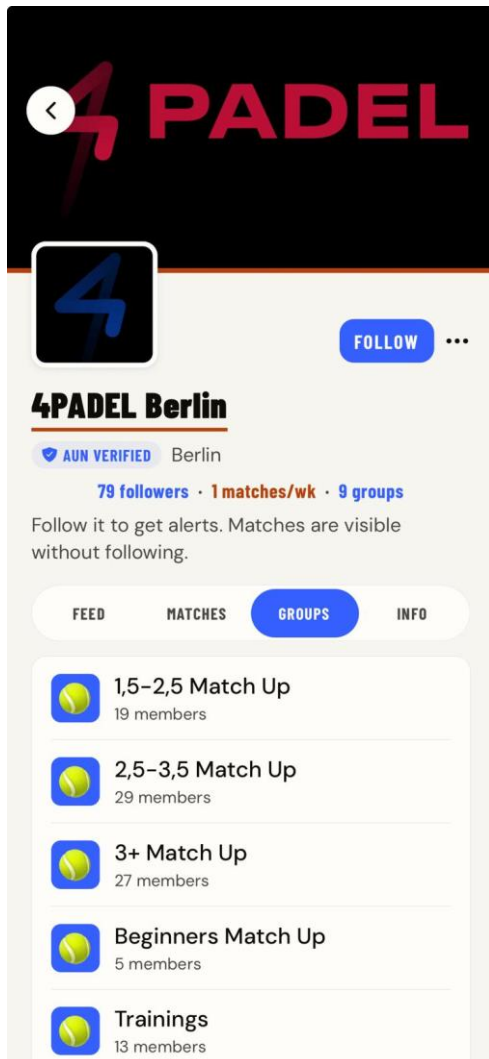
- Your club has a page with a cover, a verified badge (AUN VERIFIED) and its metrics in plain sight: followers, matches per week and groups.
- Four tabs: Feed (your news), Matches (matches at your club, with court status), Groups (your official groups) and Info (text, courts, map, address and the link to your booking system).
- Players who follow you get your news in their Inbox: tournaments with registration links, photos, even QR codes. News that arrive, because their alerts aren't muted.
- Claiming and verifying your page is free and asks for no payment details. Trainers can have their own page too.



The club page: the feed with pinned news that reach followers. The Info tab: courts, services, map and navigate button

The club's official groups

- Create official groups by level, like the best-run clubs do: “1.5-2.5 Match Up”, “2.5-3.5 Match Up”, “Beginners”, “Trainings”, even a “FAQs” group.
- The OFFICIAL badge is yours to give, and your groups appear on your page: whoever follows the club finds their level home in two taps.



TIP • Level-band groups are the court-filling machine: a match posted in “2.5-3.5” rings exactly in the right pockets.

Questions? contact@aunweplay.com · aunweplay.com/help